



MCIR System Technical News Slowness Issues Update

September 10, 2020

The State MCIR Tech Team are working diligently to address the slowness and connectivity issues being experienced by our MCIR providers and users.

On Thursday, September 3rd, an adjustment in the hardware/server configuration was made but has not resolved the issue. The Tech Team believes that the cause is not related to the MCIR application itself and are doing continued diagnostic work on the hardware (the server) and the MCIR interactions with the MILogin State network.

Electronic transmission of immunizations administered, or history/forecast queries being generated from EHR's are not impacted by the MCIR web applications slowness.

We apologize for the inconvenience and are working to improve daily performance. Thank you for your continued patience while this issue is being addressed.