



MCiR System Technical Update

September 15, 2020

MCiR Technical Update:

Over the course of the last three weeks, the State MCiR Tech Team worked diligently to address the slowness and connectivity issues being experienced by our MCiR providers and users. As of Monday, September 14th, we believe that server configuration and Saturday's (Sept 12th) emergency Operating System upgrade have resolved the performance issues.

Note that vaccine administrations (for Friday Sept 11 and Saturday Sept 12th) sent into MCiR via electronic HL7 messaging may need to be resent due to the emergency down time this past weekend.

We apologize for the frustration and inconvenience this has caused in your ability to complete your work and access MCiR records.