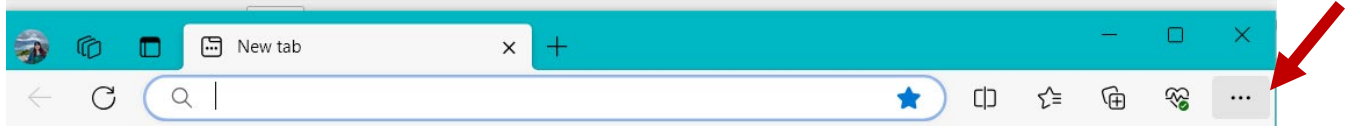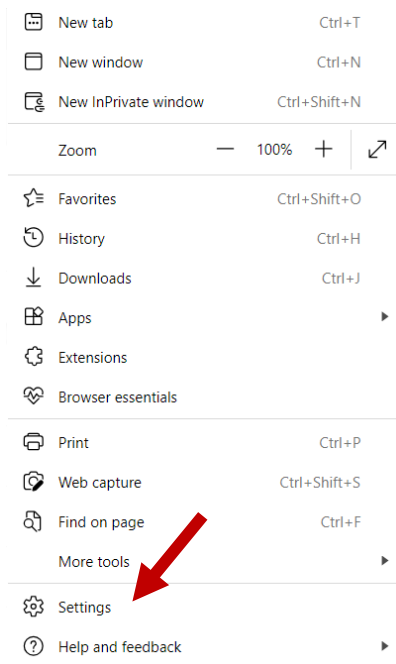# How to Disable Pop-Up Blockers to Access MCIR

The MCIR system utilizes pop-up windows which are necessary for full MCIR functionality, such as new person record creation. This document is intended to be a guideline to disable pop-up blockers in the three most common browsers.
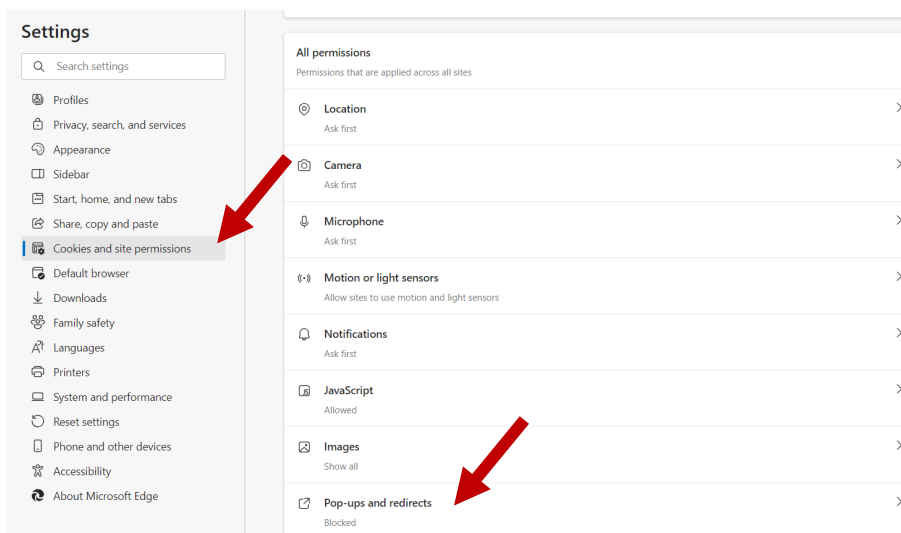
Microsoft Edge

1. Click the three dots in the top right corner of the browser.
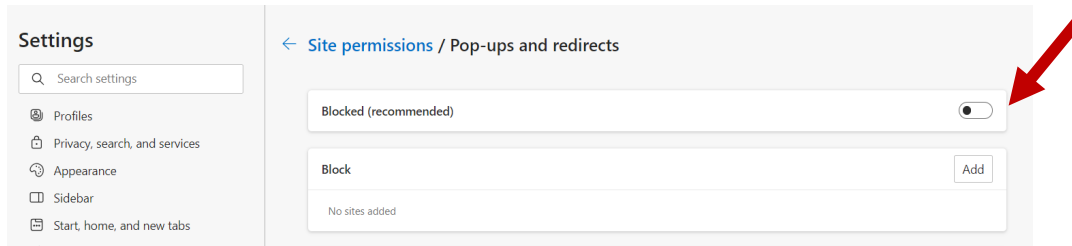

2. Select Settings in the drop-down menu.

3. Select Cookies and site permissions on the left-hand menu. Under All Permissions, click Pop-ups and redirects.

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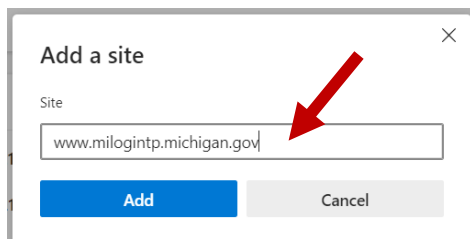**Need Help with MCIR? Contact MCIR Help Desk 1-888-243-6652**

4. Toggle the switch next to Blocked to the Off position. Note: the button will be blue if the pop-up blocker is on.

5. If you only want to disable pop-ups for MCIR and not disable ALL pop-ups, you can add a specific site. Leave the switch next to Blocked in the On position. Under Allow, click Add.
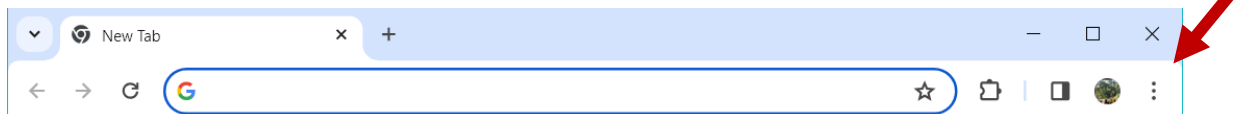

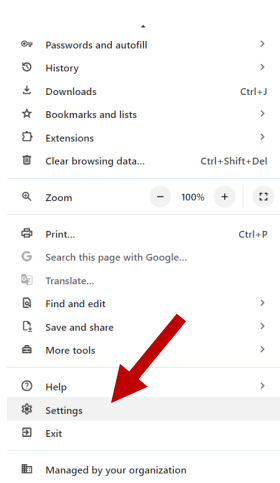6. Enter www.milogintp.michigan.gov and click Add.

Google Chrome

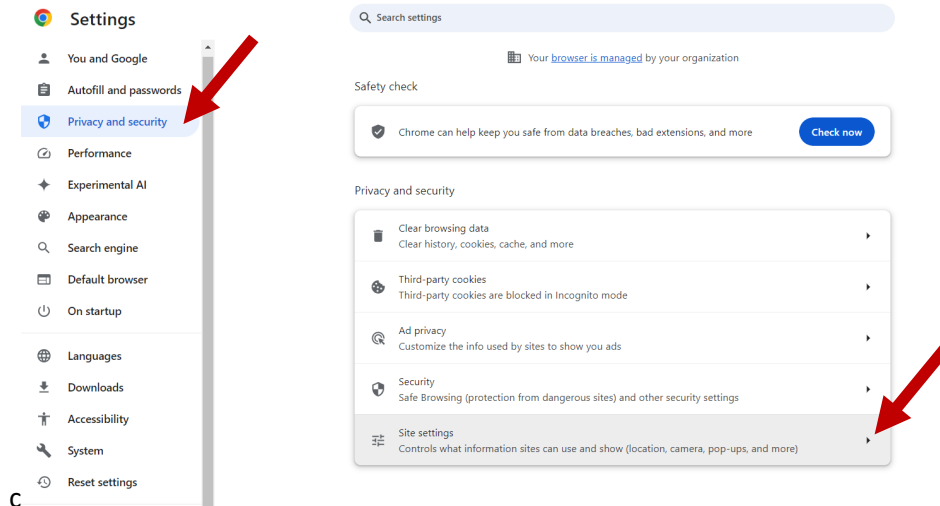1. Click the 3 dots in the top left corner.
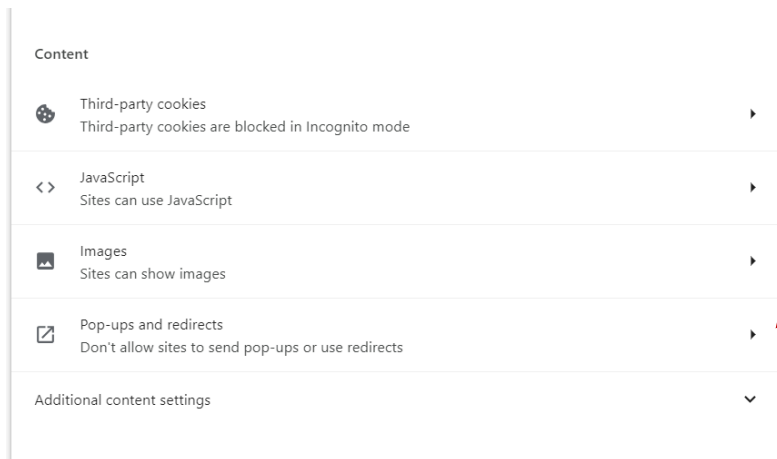

2. Select Settings in the drop-down menu.

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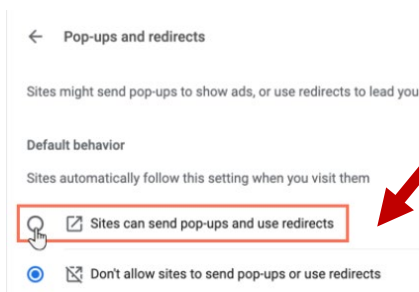**Need Help with MCIR? Contact MCIR Help Desk 1-888-243-6652**

3. Select Privacy and security on the left-hand side and then Site Settings.
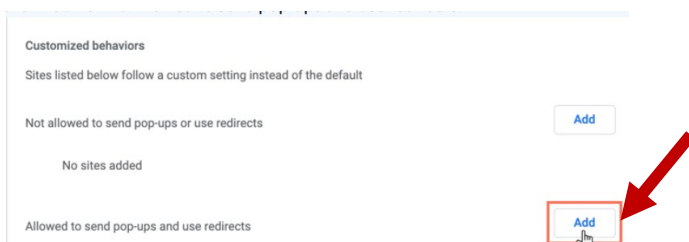

4. Scroll down to Content and select Pop-ups and redirects.

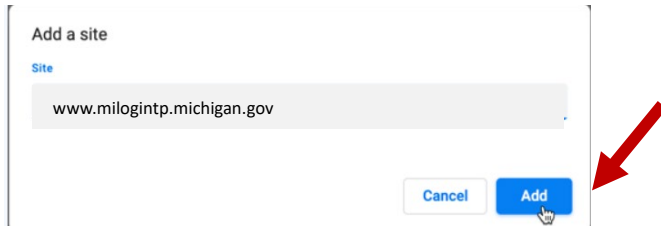5. Under Default behavior, select Sites can send pop-ups and use redirects.

6. If you only want to disable pop-ups for MCIR and not disable them for all sites, click Add next to Allowed to send pop-ups and use redirects.

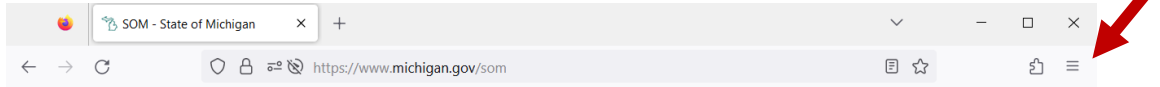**Need Help using MiLogin? Contact DTMB Client Services 1-877-932-6424**

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7. Enter in www.milogintp.michigan.gov and click Add.
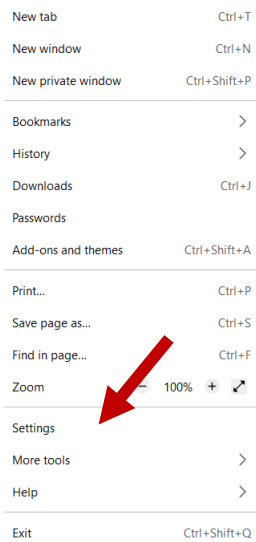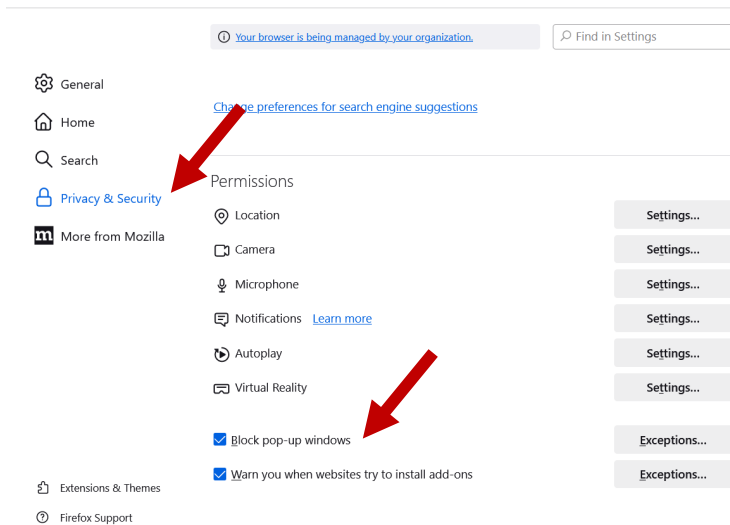

Firefox

1. Select the three lines in the top left corner.

2. Select Settings in the drop-down menu.

3. Select Privacy & Security on the left-hand side. Uncheck the box next to Block pop-up windows.

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4. If you only want to disable pop-ups for MCIR and not disable them for all sites, click Exception next to Block pop-up windows. Enter www.milogintp.michigan.gov then click Allow, then Save Changes.

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