MCIR USER REFERENCE GUIDE:

REPORTING DUPLICATE PERSON RECORDS

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Information and instructions included in this reference guide periodically change with system updates and are subject to annual review. Please be advised: Images and directions may no longer replicate current system function.

THINGS TO KNOW ABOUT DUPLICATE PERSON RECORDS

It is important that duplicate MCIR records are Marked as Duplicates when they are discovered, because duplicate MCIR records:

- bring down vaccination coverage levels at the medical provider, county, health department jurisdiction and/or state level.
- can inaccurately reflect a person's immunization history and/or current immunization status, i.e., When there are two records for a single person, the information contained in either record generally reflects partial medical history.
- can inaccurately reflect an individual's immunization status (need for immunizations) because medical history is missing and the system cannot properly assess vaccination needs.

DEFINING DUPLICATE PERSON RECORDS

What is a Duplicate Person Record?

When a single person has multiple MCIR records, this is referred to as having Duplicate records. Duplication can occur from any of the following:

- The person's legal name changes, e.g., adoption, marriage, divorce, elective.
- The person's demographics were incorrectly recorded, e.g., misspelling and hyphenations.
- The person's record was created using an Alias Name (e.g. nickname), rather than their official name.
- The person's demographics are recorded differently in the medical home's electronic health record than they are in the MCIR record.

It is imperative that users understand how to properly search for a person in MCIR, thereby avoiding duplicate MCIR records. For more information on Finding a Person's record, including Wildcard Searches, and/or requesting changes to a MCIR record (i.e., Petition for Modification), please see the <u>MCIR User Reference Guide: Person Module</u>.

Finding Duplicate Person Records

Duplicate MCIR records are often discovered while performing a Person Search. When the same search criteria match more than one MCIR record, the system will present the user with a list of possible matches (i.e., Person Browse Roster screen).

Person Browse Roster						
Person Rem/Rcl Se	ch/CC	Imp/Exp M	ly Site	Adm	Rpts	Oth
Add/Find Roster Deduplication Vac	cine Deduplica	tion				
If the correct person is not listed you may <u>Search Again</u> or Add Person. User count: 2						
Name	Birth Date	MCIR ID	Gender	Responsibl	e Party	
✓ zzzMichigander, Little	01/01/2000	10218507326	F	michigander ,		
ZZZMichigander, Little	01/01/2000	16646747063	F	Michigander ,		
Mark as Duplicate						

Duplicate person records can also be found on your site's Roster. Duplicate records will generally appear back-to-back in a listing of persons.

MDCH Michi	gan Care Improvement R	Registry 💩 Michiganoou
Person	Reminder/Recall	Vaccine Mgmt
Add/Find	Create Reminder	Manage Inventory
Roster	Create Recall	Return/Waste Reporting
	Retrieve/Confirm Results	View Inventory History
	Scan RTS Letters	Vaccines Administered

When duplicate MCIR records are identified, notify your Regional MCIR office.

How to Report Duplicate Person Records

<u>Step One:</u> From the Person Browse Screen, check the far left box for each duplicate record. Once all records have been flagged, click **Mark as Duplicate** at the bottom of the Person Browse Roster screen.

Person Browse Roster					Print Help Home Exit
Person Rem/Rcl V Add/Find Roster	IM Imp/Exp	VFC	My Site	Adm Rpts	Oth
If the correct person is not listed you	u may <u>Search Again</u> (or <u>Add Person</u> .			User count: 2
If the correct person is not listed you	u may <u>Search Again</u> Birth Date	or <u>Add Person</u> . MCIR ID	Gender	Responsible Part	User count: 2 Y
If the correct person is not listed you Name ZZZM chigander, Little	u may <u>Search Again</u> Birth Date 01/01/2000	or Add Person. MCIR ID 10218507326	Gender F	Responsible Part RPLName, RPFName	User count: 2 Y
If the correct person is not listed you Name ZZZM chigander, Little ZZZI tichigander, Little	u may <u>Search Again</u> Birth Date 01/01/2000 01/01/2 <u>000</u>	or Add Person. MCIR ID 10218507326 16646747063	<mark>Gender</mark> F F	Responsible Part RPLName, RPFName Michigander,	User count: 2 y

<u>Step Two:</u> From your site's Roster, click to Modify the roster and then check the far left box for each duplicate record. Once all records have been flagged, click **Mark as Duplicate** at the bottom of the Roster screen.

Name	O Birth Date	MCIR ID	G	Patient ID	0 <u>IS</u>	Last Eval	O Mig	Last Access
Duck, Donald	05/10/2010	66270054114	Μ	n/a	0	05/29/2015	Ν	05/29/2015
Michigander, Ima	01/31/2001	66443688570	F	123456	0	05/29/2015	Y	05/29/2015
michigander, Ima	01/31/1901	26629434392	F	n/a	0	05/29/2015	Ν	05/29/2015
Michigander, Lil	04/23/2010	16671984671	F	n/a	0	05/29/2015	Ν	05/29/2015
Number, Two	04/25/1991	20256687738	Μ	n/a	U	05/29/2015	Ν	05/29/2015
Testerson, Testy	04/30/1994	10272282962	М	n/a	U	05/29/2015	Ν	05/29/2015
Delete Checked Mark as Duplicate Cancel								

<u>Step Three:</u> Records reported as duplicate will remain available to all system users until they have been properly addressed by your Regional MCIR Office. Once duplicate records are reported, they will display in your Regional MCIR Office's Deduplication queue for investigation and required processing.

Deduplication			<u>Print Help</u> <u>Home</u> <u>Exit</u>
Person Rem/Ro	sch/CC Imp/Exp	My Site Adm	Rpts Oth
Add/Find Roster Deduplic	ation Vaccine Deduplication		
County All	✓ Get Duplicates		Roster Size: 1
MCIR ID	Person Name	Birth Date	Created By Created Date
Deduplicate 10218507326	zzzMichigander, Little	01/01/2000	tatea1123 10/07/2016
16646747063	ZZZMichigander, Little	01/01/2000	tatea1123 10/07/2016